Forum Connect FAQs

- **Do I have to be a Forum Member to join Forum Connect?**
  No, you do not have to be a Forum Member to join Forum Connect, but you do need to register for a Forum Connect account. You can do that by visiting the Forum Connect landing page and clicking “Get Started”.

  Please note that unless you are a Preservation Leadership Forum Member, registering for an account on Forum Connect does not grant you access to members-only content.

- **How do I set up my account?**
  In order to set up your new Forum Connect account:
  - Visit our “Reset Your Password” page.
  - To see if we already have your information try to reset your password.
    - If you receive an email, follow the instructions provided to reset your password.
    - If you do not receive an email (within 15 minutes) to reset your password, contact us at forum@savingplaces.org and we will provide further instructions.
  - Once you have your username and password, go to Forum.SavingPlaces.org. Click "Sign In" in the top right hand corner and enter your new credentials.
  - You’re in! Explore Forum resources or navigate directly to Forum Connect.

- **I’m logged in! What do I do now?**
  Check out our Forum Connect Welcome Tour to learn how to get started posting discussions, making connections, sharing resources and more.

- **Do I have to join Forum Connect to access my Forum Member benefits?**
  Yes, you need to register for an account on Forum Connect in order to be able to access members-only content on Forum.SavingPlaces.org, like the Forum Journal. However, you have the option to configure your email preferences for Forum Connect, leave the community and/or hide your presence in the directory.
I see my personal contact information. Does everyone else?
Default privacy settings allow only you and your contacts to see your email and physical address. You can edit this information to be public or visible to only you by going to your profile, clicking “My Account” and then “Privacy Settings”. Next to every item on your profile you can select the view settings to be Public, Members Only, My Contacts or Only Me. More information on privacy settings is available in the Welcome Tour.

Are my posts public?
Yes, anything you post on Forum Connect or comment on a blog post or library entry is viewable by the public. However, users must have a Forum Connect account in order to respond to your post. Posts are constantly monitored by our community staff to make sure they comply with our Code of Conduct.

How can I manage the emails I receive from you?
To manage your emails from Forum Connect (ex: daily digests, emails encouraging you to engage on the community, connection requests, direct messages), go to your Forum Connect profile, click “My Account”, and configure your preferences in “Email” and “Community Notifications”. More information on email preferences is available in the Welcome Tour.

Who are Forum Ambassadors? And how can I become one?
The Forum Ambassador program launched January 2019. Ambassadors are champions of the community and provide input to and collaborate with the community manager on strategy and outreach approaches on a volunteer basis. It’s important for the community to get external input to make sure it’s the best that it can be for its members! Each year there will be a new class of Ambassadors from various fields and disciplines and levels of experience. Email forum@savingplaces.org with the subject “Connect Ambassador Program” to learn more.